



Bingo Rules

Bingo Rules

26-November-2018

Applicability of these Rules

The following specific terms and conditions (our “Bingo Rules”) govern Your use of all our interactive bingo products and services on the Service and form part of Your Agreement set out in the Terms.

To the extent, there is any inconsistency between the Terms and any of these Bingo Rules, and then the Terms shall prevail.

1 Specific Bingo Rules

1.1

If You choose to participate in any betting opportunity, game, survey or contest and win, by accepting any contest prize or winnings from us, You consent to the use of Your name, screenname (where applicable), image, photographs, and general locations for advertising, promotional and news purposes without additional compensation, except where prohibited by law.

By acceptance of his/her winnings, the Customer acknowledges compliance with all the rules herein.

1.2

Save for any specific promotion, which will be subject to gross win limits set out in that promotion, the maximum gross win in any (consecutive) 24 hour period is £250,000 (excluding wins of a Progressive Jackpot).



1.3

Where all stage winners have been credited for any particular game as recorded in our database, we will not issue refunds for any losing ticket, regardless of whether or not the Customer was able to view the ticket and or game in question, excluding any promotional offers that may refund losing tickets.

1.4

Where You use nicknames or player names, they should not be offensive, contain obscenities or promote other operators, websites or URLs. We reserve the right to change, or request a change to any nickname without further notice, in the event that it falls into any of these categories. Should You fail to comply with our request to change or amend Your nickname, then we reserve the right to suspend Your account until such time as You comply and Your nickname has been changed appropriately.

2. Interrupted Gaming Policy

2.1

We refer You to the Liability section of the Terms. In the event of a disconnection occurring either immediately prior to or at any stage of a game, our Bingo server will continue to auto-dab all purchased tickets, automatically crediting the respective stage winners accordingly. Auto-dabbing will thus only take place once the Bingo draw has started and when at least one ticket has been purchased.

3. The Chat Room

3.1

Please read the following terms and conditions below regarding the Chat Room before You begin to use this function. If You do not agree to these terms and conditions, You may not use the Chat Room. Once You begin to use the Chat Room, all use thereof will be subject to these terms and conditions.



3.2

When using the Chat Room You should always take the following precautions:

- Keep Your identity private.
- Do not give out Your full name, address, telephone number, E-Mail address, or
- any other information (other than that specifically requested by the Chat Moderator), that could help someone discover Your actual identity.

3.3

Do not reply to any messages that are hostile, rude or inappropriate. Instead, let us know about them by emailing us immediately.

3.4

We want You to get the most out of Your visit to the Chat Room and as such, the following rules must be observed when using the Chat Room:

- i. You must not post or transmit through the site any defamatory, threatening, obscene, harmful or pornographic material or material which would violate or infringe in any way upon the rights of others (including intellectual property rights, rights of confidentiality, or rights of privacy) or cause distress or inconvenience or which do not comply with all relevant laws.
- ii. You must not express opinions that are vulgar, crude, sexist, racist or otherwise offensive.
- iii. You must always treat other users with respect.
- iv. You shall not post or otherwise make available in the Chat Room, any material which You do not own without the express permission of the owner of the material.



v. You may not copy, download, reproduce, republish, broadcast, transmit in any manner whatsoever, any material on the Website without permission from the Chat Moderator.

We reserve the right to edit or delete any messages left on the Chat Room, including without limitation any message which contravenes the rules above.

You will only be entitled to receive chat game prizes if You have purchased a bingo ticket in the current draw on which the prize is on offer. Chat Game prizes will be credited to the eligible player's account within a maximum of 24 hours. Unless stated otherwise by the Chat Moderator, the chat game prize will be the equivalent to the amount staked by the player on the Bingo game but not in excess of £5, payable in bonus to the players bonus balance.

1. Bonus funds are valid for 30 days after credit. The bonus will cease to be valid if it has not been used by the end of this period and any remaining bonus funds will be removed from Your account.

2. The bonus cannot be withdrawn. A wagering requirement of 1 times the bonus amount must be met on bingo tickets for a bingo bonus, or 10 times the bonus amount for a mini games bonus before any winnings can be withdrawn. There is no time limit on when the wagering has to be completed.

3. Please note that winnings from bonus funds will be held in the applicable bonus section of Your account until the above wagering has been completed, at which point any winnings will be moved to Your cash balance and can be played on any product or cashed out.

4. Each bonus awarded is tracked individually, i.e. the bonus awarded, amount spent, amount remaining and the individual wager amount. If You have been awarded multiple bonuses for the same category, e.g. bingo, then staking will count towards the bonus that You have been awarded or accepted first.

By submitting information to the Chat Room, You grant us a non-exclusive worldwide royalty-free perpetual non-revocable license to use, distribute, adapt, modify, display, reproduce and transmit such information in any and all media in any manner in whole or in part without any duty to account to



You. You also grant us the right to grant licenses to users of our Website to view and copy such information for personal use.

The Chat Room is provided for Your use. The views and opinions that may be expressed in the Chat Room do not reflect those held by us or our employees. You agree that we will be indemnified, defended and held harmless from any and all losses, liabilities, claims, damages resultant from Your use of the Chat Room.

4. Free Bingo

4.1

FREE BINGO is a game or series of games of bingo played for cash prizes or bingo bonuses. Tickets for these games or series of games are free of charge. To take part in Free Bingo sessions You must be a registered Customer with an active account. FREE BINGO will be played as and when scheduled by the Bingo Manager and may be withdrawn without notice. The amount of tickets available to each player may be limited at any time and without further notice by the Bingo Manager. The total prize fund will be pre-determined by the Bingo Manager and shall not vary with ticket sales.